Introduction

The CJA eVoucher System is a web-based solution for submission, monitoring, and management of Criminal Justice Act (CJA) functions. The eVoucher program provides:

- Online submission of vouchers and authorizations by attorneys and experts.
- Line-item auditing of vouchers by judges and court staff.
- The ability to attach PDF documentation to vouchers and authorizations.
- Automatic email notification to attorney on approval or rejection of vouchers.
- Electronic transfer to the Circuit for excess approval.
- Panel management tools and reports for attorney appointments.
- Built-in reporting for budgeting and analysis.

Browser Compatibility

- Windows: Internet Explorer (IE) 8 or newer
- Apple Macintosh: Safari 5.1 or newer
 - o Chrome, Mozilla Firefox, and other browsers may not be used with CJA eVoucher

Accessing the CJA eVoucher Program

Your court staff will provide you with information on how to access eVoucher. It is suggested that you bookmark it for easier access. Enter your username and password and click **Log In**.



| $\Box \Delta$ | eVouc | her |
|-----------------|-------|------|
| CJA | evouc | IIEI |

Electronic Voucher Management System

USER LOGIN Release 4.3

| Existing user? Please log in. |
|-------------------------------|
| Username: |
| Password: |
| Log In |
| Forgot your login? |

Notice: This is a Restricted Web Site for Official Court Business only. Unauthorized entry is prohibited and subject to discipline by the Court and/or prosecution under Title 18 of the U.S. Code. All activities and access attempts are logged. Users will be required to change their passwords within **30 days** of the first time they log in to eVoucher. Passwords must be at least eight characters in length and contain:

- One lower-case character
- One upper-case character
- One number
- One special character

If you forget your username or password, click the **Forgot your Login** hyperlink. Enter your username or email address and click **Recover Logon**. You will receive an email with instructions on how to reset your password.

| | ogin? Please tell us your username and/or email address. We will il to reset your password. |
|---------------------|--|
| Username: Email: | and/or |

Profile

Your profile contains your login information, your contact information, as well as the billing information that will be used to pay for your services. Your district may allow you to manage and update this information.

| Home Operations Reports Lin | ks Help logout | |
|---|---|--------------------------------|
| Help > My Profile | | Welcome Abraham Astley (Expert |
| Login Info Your Login information | UserName Astley | Edt |
| Expert Info Your personal info | Your Name: Abraham Astley Your Canitact Info: Phone: 210-555-3434 Fax: deadmail@support.abtx.uscourts.gov deadmail@support.abtx.uscourts.gov //acadmail@support | Edt |
| Billing Info List all available billing info records | Your default billing info is: Abraham Astley Billing Code:101-000002 110 Main Street San Antonio, TX 78210 - US Phone: 210-555-3434 Fax: | Select Add Edt |
| Expert Specialties List your assigned specialties | Your current assigned specialties are: [General]: Chemist, Toxicologist | Edt |

Changing Your Username and Password

You may change both your username and password in your profile. You may access your profile from the home page by clicking the **My Profile** link to the right of the user profile picture. Or, you may select **My Profile** from the **Help** menu.

Click Edit on the right side of the Login Info section.

| Login Info | Username | Astley | change | Close |
|------------------------|----------|-------------------|--------|-------|
| Your Login information | Password | **** <u>reset</u> | | |
| | | | | |
| | | | | |

To change your username, type the new username and click **Change**.

Passwords will expire every 180 days.

To change your password, click **Reset**. Type the new password and retype it in the confirm field and click **Reset**. Click **Close** to exit the **Login Info** section.

Personal Info

The **Personal Info** section of the profile contains your designation, name, and contact information. If any information is missing or incorrect, you can change your personal info by clicking **Edit** to the right of this section of the profile.

Only self-employed Service Providers must enter a social security number in the user profile, Companyemployed service providers will need to enter the EIN. Once you have saved your social security number, it becomes read-only and the record is transmitted to CJA 6x. Once your record has been transmitted to CJA6x, any changes to the social security number can only be made by an eVoucher administrator. If you need to make a change, you must contact your court.

| Expert Info | * Required Fields | | | Save |
|--|---------------------------------|--------------------|-----------------|--------|
| • | First Name * (If self-employed) | Middle Last Name | | |
| Your personal info | Abraham | Astley | Inactive | cancel |
| SSN Instructions: | Tax Identification Number: * | (If self-employed) | | |
| If you are a self-employed service | SSN: 123-45-6788 | | | |
| provider, you are required to enter your Social Security Number in the SSN | Confirm: 123-45-6788 | | | |
| field. | Main Email * | | _ | |
| | deadmail@support.aotx.usco | ourts.gov | | |
| If you are company-employed service provider only, do not enter your Social | 2nd Email | | | |
| Security Number in the SSN field. | deadmail@support.aotx.usco | ourts.gov | | |
| | 3rd Email | | | |
| Payee Certification: | deadmail@support.aotx.usco | ourts.gov | | |
| This message informs you that the | Phone * | Cell Phone | Fax | |
| Name and TIN entered are collected pursuant to IRS Guidelines that govern | 210-555-3434 | | | |
| what information must be collected by | | | | |
| the judiciary for payments made to | Address 1 * | City * | 7 | |
| non-employees and other entities for services provided and for purposes of | 110 Main Street | San Antonio | | |
| issuing a Form 1099-MISC. You have | Address 2 | State * (US only) | Zip * (US only) | |
| provided this information under | | TEXAS - | 78210 | |
| penalties of perjury and certify that: | Address 3 | Country * | | |
| 1 - The number entered as my SSN or EIN is my correct taxpayer | | UNITED STATES | • | |
| identification number: and | | | | |
| 2 - I am a U.S. citizen, U.S. resident | | | | |
| alien, or other U.S. person (a partnership, corporation, company, or | | | | |
| association created or organized in the | | | | |
| U.S. or under the laws in the U.S.). | | | | |
| | | | | |

Billing Info

The billing information for your services is contained in the **Billing Info** section of the profile. If your personal information, address, and phone are correct, you can select the **Copy Address from Profile** check box. You will not be allowed to submit a voucher in CJA eVoucher without complete billing information. You may edit the billing info by clicking **Edit** to the far right of the **Billing Info** section of the profile.

Company-employed service providers are required to enter their name, email information, company's EIN, name, and payment address information in the billing information section of the user profile. This information is used to establish the company's record in CJA 6x.

| Billing Info List all available billing info records | * Required Fields Billing Type: © Self-Employed © Company © Copy Address from Name: * | n Profile | | Save cancel |
|--|--|-----------------------------|----------------------------------|----------------|
| | Abraham Astley Phone: * 210-555-3434 Address 1: * 110 Main Street Address 2: | Fax: | | |
| | Address 3: City: * San Antonio Country: * | State: * (US only) TEXAS | Zip Code: * (US only) • 78210 | |
| | UNITED STATES | • | | |

CJA eVoucher | Version 4.3 | AO-OIT-SDSO-Training Division | November 2015

You may add additional billing records by clicking **Add**. You, or the attorney for whom you are providing services, must choose the billing information you wish to use when creating vouchers or authorizations.

Payments cannot be made if the social security number or EIN is missing from your profile. This is a requirement of the payment system with which eVoucher is interfacing.

The Billing Info section has added Billing Type radio buttons that include:

- **Self-Employed** used when payments are made to the expert's social security number.
- **Company** used when payments are made to a firm's EIN number.

Validations have been added to billing information to ensure the data is in the proper format to be sent to the payment system. If the data is not in the proper format, payments cannot be made. The system will alert you if there are problems with your billing information data. You will need to fix those problems before payments can be made. We ask that you access your profile and verify your social security number, add your social security number if it is not there (unless you are acting only as an associate on the system) and verify your billing information. Please do this as soon as possible so there will not be an interruption in your payments.

Please note that you will not be able to change your social security number or your EIN once it has been synced with the interface. Only the CJA6XAdmin user will have rights to change social security numbers. Also, remember to add new or additional billing records if your billing information changes. Do not edit the existing record.

Expert Specialties

The **Expert Specialties** section will list any specialties for which you are approved for eVoucher billing. If you are selected from the approved experts list, when vouchers or authorizations for service providers are created in eVoucher, the selection of your specialty will populate your name and billing information (with social security number/EIN masked). That specialty will also be checked on any of the CJA forms (CJA-21, CJA-24, or CJA-31) created in eVoucher.

| Expert Specialties | Please, select what specialties apply to you: |
|------------------------------|---|
| st your assigned specialties | General |
| | Accountant |
| | Ballistics Expert |
| | CALR(Westlaw, Lexis, etc) |
| | Chemist, Toxicologist |
| | Computer (Hardware, Software, Systems) |
| | Computer Forensics Expert |
| | Documents Examiner |
| | Duplication Services |
| | Fingerprint Analyst |
| | Hair, Fiber Expert |
| | Interpreter Translator |
| | Investigator |
| | Jury Consultant |
| | Legal Analyst/Consultant |
| | LitigationSupport Services |
| | Mitigation Specialis |
| | Other |
| | Other Medical Expert |
| | Paralegal Services |
| | Pathologist, Medical Examiner |
| | Polygraph Examiner |
| | Psychiatrist |
| | Psychologist |
| | 🗌 Voice, Audio Analyst |
| | Weapons Firearms Explosive Expert |
| | Transcript |
| | Court Reporter |

Home Page and Navigation (menu)

The home page provides access to information about your cases and billing information which you submit, or the billing information the attorney submitted on your behalf.

| Home Operations | Reports Links Help | logout | | | | | | | | | |
|--|---|------------------------------|------------------|---------|----------------------|---|---|--|------------------------------|------------------------------------|-----------------|
| > <u>Home</u> | | | | | | | | | | Welco | ome Teresa Tran |
| | | | | | | | | | | | |
| sponses to stin sponses to stin expert en, a p skithil in a pa skithi knowleda | | Welcome Teresa | Transcripts: My | Profile | | | | | | | |
| and product of the second | EXP | ERT My Ap | pointments: View | N | | | | | My S | ubmitted | |
| | | | | | | | | | | | |
| 🗏 My Documents — | < | My | | | | | My Submitted Doc | uments | Doc | uments | |
| To group by a particular | Header, drag the colum | Description | un fin | Search: | | 1 | o group by a particula | r Header, drag the column | n to this | | |
| Case | Defendant | Docume | | | Date Entered | | Case | Defendant | Туре | Status | Dat |
| 1:14-CR-08806-CC- Start: 04/09/2014 End: 04/09/2014 | Beatriz Ramos (# 1) Claimed Amount: 0.00 | Teresa Transcripts | Edit | intry | 04/09/2014 | | 1:13-CR-08810-FF- Start: 10/13/2015 End: 10/13/2015 | Jeffrey Gardner (# 1) Claimed Amount: 42.90 | CJA-24 Teresa Transcripts | Submitted to Attorney 0101.0000034 | 10/1 |
| 1:14-CR-08809-AA- Start: 01/01/1901 End: 01/01/1901 | Al Perez (# 1) Claimed Amount: 0.00 | CJA-24 Teresa Transcripts | Voucher E | intry | 10/13/2015 | 1 | | | | | Page 1 of |
| 1 | | | | Pa | age 1 of 1 (2 items) | | Closed Documents | | | | |
| | | | 01 | | | 1 | o group by a particula | r Header, drag the column | n to this area. | Search: | |
| | | | Clos | ea | | | Case Defend | ant Type | Status | | Date Entered |
| | | |)ocum | | | | | No | rows have been recorded on t | ne database | |

My Documents

The **My Documents** folder contains vouchers which have been created by you or for you by the attorney. They have not yet been submitted to the court for processing.

My Submitted Documents

The **My Submitted Documents** folder contains documents which have been submitted to the court for processing.

Closed Documents

The **Closed Documents** folder contains documents which have been completely processed.

The eVoucher menu

Home Operations Reports Links Help logout

| Menu Bar Items | |
|----------------|--|
| Home | The eVoucher home page |
| Operations | Appointments you have been assigned |
| Reports | Selected reports you may run on your appointments |
| Links | Hyperlinks to CJA resources: forms, guides, publications, etc. |
| Help | Provides: • Another link to your Profile • "Contact Us" e-mail • Privacy Notice |
| Logout | Logs user off the eVoucher program |

Expert v. Expert Enter

CJA eVoucher allows two designations for experts to complete the voucher: **Expert** and **Expert Enter**. When the service provider logs in, he or she will see a list of all of his or her documents on the home page. The **Expert** role will allow the service provider to log in to eVoucher, view any documents the attorney is creating on his or her behalf, verify the information is correct, and run reports or copies of the CJA-21 or CJA-31.

The **Expert Enter** role allows the expert to complete his or her voucher after the attorney has created it. If the attorney selects an expert who has Expert Enter privileges, he or she will be able to choose if the attorney or the expert will complete the voucher. The expert can then enter the correct information and submit the voucher back to the attorney for approval.

CJA-21/31 Entry

The attorney will create the CJA-21 or CJA-31 voucher. If the expert selected is authorized to use eVoucher (**Expert Enter** rights), the attorney can choose to let the expert enter the services and expenses. The attorney should notify the service provider that the voucher has been created and is awaiting completion by the provider.

Log in to the eVoucher application. The voucher should appear in your **My Documents** folder on your home page.

| group by a particular Header, drag th | e column to this area. | | Search: |
|---|--|---|-----------------------|
| Case | Defendant | Туре | Status |
| 1:13-CR-07387-88- Start: 01/01/1901 End: 01/01/1901 | Sevrin Brian (# 1) Claimed Amount: 0.00 | C3A-21 Charlene Campos Interpreter Translator | Voucher Entry Edit |

To enter your fees and expenses, click the **Edit** hyperlink under the **Status** column.

The Voucher will open to the **Basic Info** tab screen. The left panel will display a running summary of the services and expenses as they are entered and saved.

| Home Operations Reports Links | s Help logout | | | | |
|--|------------------------------------|---|---|--------------------|-----------------------------|
| | | | | | |
| CJA-21 Voucher Entry | Basic Info | Expenses Claim State | us 🕨 Documen | ts 🌔 Conf | firmation |
| Def.: Jeffrey Gardner | Basic Info | | | | |
| , | 1. CIR/DIST/DIV.CODE 0101 | 2. PERSON REPRESENTED Jeffrev Gardner | | | VOUCHER NUMBER |
| <u>ink to CM/ECF</u> | 3. MAG. DKT/DEF.NUMBER | 4. DIST. DKT/DEF.NUMBER 1:13-CR-08810-1-FF | 5. APPEALS. DKT/DEF.N | UMBER | 6. OTHER. DKT/DEF.NUMBER |
| /oucher #: | 7. IN CASE/MATTER OF(Case Name) | 8. PAYMENT CATEGORY | 9. TYPE PERSON REPRE | SENTED | 10. REPRESENTATION TYPE |
| Start Date: 10/30/2015 | USA v Gardner | Felony (including pre-trial diversion of alleged felony) | Adult Defendant | | Criminal Case |
| End Date: 10/30/2015 | 11. OFFENSE(S) CHARGED | | TTTT | | • |
| 🚯 Summary: \$0.00 🔹 | 12. ATTORNEY'S NAME AND MAILING | ELATING TO HEALTH CARE MA | 13. COURT ORDER | | |
| | Forrest Fudd | IDAE35 | A Associate | C Co-Counse | F Subs for Federal Defender |
| Services Totals \$0.00 | 110 Main Street | | O Appointing | P Subs for Par | nel 🔲 R Subs for Retained |
| | San Antonio TX 78210 | | Counsel | Attorney | Attorney |
| Travel | Phone: 210-834-8823 | | S Pro Se | 📄 T Retained At | ttorney 🔄 Y Standby Counsel |
| Expense Type Amount Travel Miles \$0.00 | | | | | |
| Travel Misc \$0.00 | | | Prior Attorney's Name | | |
| Totals \$0.00 | | | Appointment Dates Signature of Presiding Jud | | A. Court |
| Expenses | | | Fanny Farkle | ige of By Order of | mecourt |
| Expense Type Amount | 14. LAW FIRM NAME AND MAILING AD | DRESS | Date of Order | N | unc Pro Tunc Date |
| FAX \$0.00 | | | 8/1/2013 | | |
| ong Distance Charges \$0.00 | | | Repayment 📄 YES 📝 N | 10 | |
| Photocopies \$0.00 Postage \$0.00 | | | • | | |
| Other Expenses \$0.00 | Payment Info | | | | |
| Totals \$0.00 | Payment Info | | | | |
| | Preferred Payee Abraham Astl | ev 🔻 | | | |
| | Abraham Astle | 3 | | | |
| | Billing Code:0101- | | | | |
| Tasks | 110 Main Street San Antonio, TX | | | | |
| Link to Appointment | 78210 - US Phone: 210-555-3 | 434 | | | |
| Link to Representation | Fax: | | | | |
| | | | | _ | |
| Reports | « First < Previous Next > | Last » Save | Delete Draft | | |

To enter your service fees and expenses, from the **Basic Info** screen, click the **Services** tab at the top of screen or click **Next** at the bottom of the screen.

| Basic I | Info Services Expens | es 🏻 🕅 Claim Status | Documents | Confirmation |
|---------------|---|---------------------|-----------|--------------|
| Serv | /ices | | | |
| Date Hours | 8/8/2014 * III * | Description | | * |
| Rate | * | | | Add Remove |
| Required | p by a particular Header, drag the column | to this area. | | |
| Date | Description | | | Hrs Rate An |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Required fields are marked with a red asterisk. Enter the date of the service, number of hours billed and the rate. A description of the service provided is required. Click **Add**.

You may continue to add additional entries until you have entered all of your service dates. There is no autosave feature in eVoucher – make sure to click **Save** after every few additions. You will be prompted to save if you try to navigate to another area within eVoucher.

| | Windows | s Internet Explorer | |
|------|---------|--|---|
| | 1 | Are you sure you want to leave this page? | |
| | | Message from webpage: | |
| this | | You will lose unsaved changes, are you sure you want to navigate away? | |
| | | ✦ Leave this page | |
| | | Stay on this page | |
| l | | |) |

To enter charges for any additional expenses, click the **Expenses** tab at the top of the screen or click **Next** at the bottom of the screen.

| xpense | 08/08/2014 * | | Description | round trip trave | to interpret for intervi | ew. | ^ | |
|-----------------------------|-----------------------------|---|------------------|------------------|--------------------------|-------------|----------------|--------|
| Expense Type | Travel Miles | • | | | | | ~ | + |
| Ailes | 56 * at \$ | 0.5600 per mile. | | | | | | |
| Mount | 31.36 | | | | | Add | Remove | pe l |
| Required Fields | | | | | | | | |
| Expense Type | Date | Description | | | | Mile: | Rate | A |
| | ليتي ومن المركز ليتعالم الم | | | | | Mile | Rate | - 23 |
| | ليتي ومن المركز ليتعالم الم | Description round trip travel to interpret | t for interview. | | | Mile: 56 | Rate \$0.56 | |
| | ليتحدث وترتب والمحد | | for interview. | | | Long Crod | A CARGARA | \$ |
| | ليتحدث وترتب والمحد | | for interview. | | | Long Crod | A CARGARA | - 01/2 |
| | ليتحدث وترتب والمحد | | for interview. | | | Long Crod | A CARGARA | - 01/2 |
| Expense Type ravel Miles | ليتحدث وترتب والمحد | | for interview. | | | Long Crod | A CARGARA | - 01/2 |

Enter expenses and click **Add**. Be sure to save your items.

| | itatus | | Final |
|------------|--------------------|----------|---|
| t Date | 8/8/2014 * | End Date | 8/8/2014 * |
| | | | |
| ayment (| laims | | |
| Final Payr | | | |
| Interim Pa | ayment (payment #) | | |
| Suppleme | ntal Payment | | |
| | | | |

The **Claim Status** tab will include the date range of your services. The dates default to the day of the creation of the voucher. Ensure that the date range covers the days for which you are billing services and expenses.

Under **Payment Claims**, make a payment selection. Final payment indicates you will not be billing more on this particular appointment. Interim payments must be OK'd by the court but may be applicable for

those involved in long cases. Supplemental payments cover forgotten charges discovered after final payment has been requested.

Navigate to the **Documents** tab and attach any receipts, invoices, or documents as PDF documents. Label and describe the attachment in the description field and click **Upload** to attach the PDF documents.

| Supporting Do | cuments | |
|-------------------------|---------------------------|--------|
| File Upload (Only Pdf f | es of 10MB size or less!) | |
| File | Browse | |
| Description | | |
| | | Upload |
| | | |

When you have entered all expenses and documents and are ready to submit the voucher, advance to the **Confirmation** tab. You will be able to review the summary of the voucher and can add any notes which will be available for the attorney and the court staff auditing the voucher.

| Public/Attorney Notes | Attention: The notes you enter will be available to the next appro I have attached a PDF copy of the invoice. | oval level. |
|--------------------------|--|---------------|
| | nd affirm the truth or correctness of the above statements 2014 15:41:0 | Submit |
| «First < Previ | ous Next > Last » Save Delete Draft | |

To submit the voucher, select the **"I swear and affirm..."** check box. This action will also date and time stamp the submission. The **Submit** button will become active. Click **Submit** to move the voucher forward to the attorney who must review your voucher before submitting it to the court.

Returned Vouchers

| group by a particular Header, drag t | he column to this area. | | Search: |
|--|--|--|--|
| Case | Defendant | Туре | Status |
| <u>1:14-CR-08805-AA-</u> Start: 01/20/2009 End: 05/26/2010 | Jebediah Branson (# 1) Claimed Amount: 215.00 | CJA-21 Abraham Astley Interpreter Translator | Voucher Entry 0101.0000030 FINAL PAYMENT |
| 1:14-CR-08808-AA- Start: 05/08/2014 End: 05/08/2014 | Thomas Howell (# 1) Claimed Amount: 0.00 | CJA-21 Abraham Astley Chemist, Toxicologist | Voucher Entry Edit |

Should there be any issue with your voucher, the attorney may return the voucher to you for correction or additional documentation. Any voucher returned to you will appear with a gold-yellow background. Often the return of the voucher will be accompanied by an email explaining the circumstances. Additionally, you can examine the attorney notes on the **Confirmation** page to find additional direction.

Printing a Form CJA21

Should you wish to print a copy of your submission, from the left-hand panel, click the **Form CJA21** link to print a standard version of the voucher.

| Reports | |
|------------|--|
| Form CJA21 | |

Any reports the expert may have access to will be displayed in the **Reports** section. Click on the **Reports** menu item to see which reports are accessible.