

Arbitration Program  
Eastern District of New York  
Questionnaire for Attorneys in Mediated Cases

Our records indicate that you recently represented a client in a case referred to arbitration authorized by EDNY Local Rule 83.10. To evaluate the performance of our Arbitrators, we need to know the views of those who have participated in the Arbitration session. This questionnaire asks about your experience in the case identified below. Your responses are confidential and will not be known to the court, other attorneys, the arbitrator, or the parties.

Please answer all questions with reference to the following case only:

\_\_\_\_\_ v. \_\_\_\_\_

Docket Number: \_\_\_\_\_

Type of case \_\_\_\_\_

Arbitrator \_\_\_\_\_

Arbitration hearing date (s) \_\_\_\_\_

If you were not present at the arbitration hearing in this case, please provide any information to help us contact the correct attorney and return the blank questionnaire in the enclosed envelop.

Attorney name: \_\_\_\_\_

Firm name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_

\_\_\_\_\_

Arbitrator Evaluation Questionnaire for Attorneys in Arbitrated Cases  
December 2000

Arbitrator Evaluation  
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1. Overall, how helpful or detrimental was the arbitration in the resolution of this case?

Please check one response.

1. Very helpful.
2. Somewhat helpful.
3. It had little impact on the case.
4. Somewhat detrimental.
5. Very detrimental.

2. Was your client present at the arbitration hearing?

1. Yes.
2. No.

3. Was an Arbitration Statement submitted on behalf of your client prior to the arbitration hearing?

1. Yes
2. No

4. Was a trial de novo requested by any of the parties?

1. Yes
2. No

5. Approximately how many hours did the arbitration hearing last?

\_\_\_\_\_ hours

Arbitrator Evaluation

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6. How do you rate the Arbitrator on each of the following points:

	Poor	Fair	Good	Very Good	Excellent
	1	2	3	4	5
Knowledge of the Law	—	—	—	—	—
Preparation	—	—	—	—	—
Reasonable of decision	—	—	—	—	—
Fairness and impartiality	—	—	—	—	—
Comments	_____				
	_____				

7. Check which of the following skills the Arbitrator possessed:

- (a) ability to listen actively. (\_\_\_)
- (b) ability to analyze problems, identify and separate the issues involved and frame these issues for solution or decision making. (\_\_\_)
- (c) ability to use clear neutral language in speaking. (\_\_\_)
- (d) sensitivity to strongly felt values of the participants, including gender, ethnic, and cultural differences. (\_\_\_)
- (e) ability to deal with complex factual materials. (\_\_\_)
- (f) presence and persistence. Ability to create and maintain control of a diverse group of disputants. (\_\_\_)

- (g) ability to earn trust and maintain acceptability. (  )
- (h) ability to screen out non-arbitratable issues. (  )
- (i) ability to make decisions. (  )
- (j) ability to run a hearing. (  )
- (k) ability to distinguish facts from opinions. (  )

7. Would you recommend the Arbitrator?

Not at all	Reluctantly	Somewhat	Highly
1	2	3	4
—	—	—	—

Any comments or suggestions you may have about the Arbitrator or the arbitration program or its application to this case are welcome. Please use the back of this page.

THANK YOU.

Please return this questionnaire to:

Rita Credle, Arbitration Clerk  
 United States District Court  
 Eastern District of New York  
 225 Cadman Plaza East  
 Brooklyn, NY 11201